RIU HOTELS & RESORTS

Hotel Fact Sheet

GENERAL INFORMATION



HOTEL RIU PLAZA MIAMI BEACH

MIAMI BEACH

3101 Collins Avenue · 33140 · Miami Beach · Florida · United States
Tel: +1 305 673 5333 · Fax: +1 305 673 9335 · E-Mail:hotel.plazamiamibeach@riu.com
RIU Code: ZMB · Rumbo Code: 5724
GPS: Lat: 25.80678 · Long: -80.123974

BED AND BREAKFAST · HALF BOARD · OVERNIGHT STAY

ROOMS	SMOKING POLICY	SEASON
284	Non-smoking environment Only permitted in designated areas	Open all year round

Location

City hotel	Miami Beach	
Right on the beach	Miami Beach	2 km approx.
Closest town	Miami	8 km approx.
Closest city	Downtown Miami	12 km approx.
Airport	Miami International Airport (MIA)	19 km approx.

Building details

NO.	BUILDING	FLOORS INCL. GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building	10	3	284	

TOTAL: 284 ROOMS

Construction & Renovations

Built in: 1949
Riu hotel since: 1996
Last partial refurbishment: 2018

Environmental best practices

GROUP	MEASURE
Communication	Environmental training for staff
Energy	Low-energy lighting
Waste	Minimum use of single portion packs at buffets
Waste	Separate waste collection: glass, paper, plastics
Water	Eco-Friendly towel change policy
Water	Hot-cold mixer tap

Awards & Certifications

AWARDS & CERTIFICATIONS	YEAR	COMMENTS
Booking Traveller Review Awards	2023	
HolidayCheck Award	2023	2018.
HolidayCheck Recommended	2023	2019, 2018.
HolidayCheck Special Award	2021	
Preverisk COVID-19 Hygiene Response	2020	
Travelife Gold Award		

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FACILITIES



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Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✔	Main restaurant	
✔	Bars	2 bars.
✔	Pool	
✔	Free WiFi throughout hotel (Included in the facility fee)	
✔	Internet access	Use of computers with Internet access and printer (included in the facility fee)
✔	Gym	
✔	Conference room	
✔	Valet parking (with charge, limited places)	

✔ Available ✗ Not available

Reception

Reception opening hours: 24 hours
Reception staff speak: English · Spanish · French · German
Local languages: English
Local currency: US Dollar

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Package receipt service		✔	
Dry cleaning	✔	✔	
Rent a car	✔	✔	
Taxi ordering	✔		

Facility Fee

Our facility fee includes wifi, in-room safe, water on arrival in the room, use of sun loungers and parasols on the beach, use of computers with Internet access and printer, use of the gym and the luggage store (on arrival and departure days until 9.00 p.m., not overnight).

Means of payment

Currency exchange in hotel
Accepted credit cards: MasterCard · Amex · Visa · Diners · Discover

Additional Information

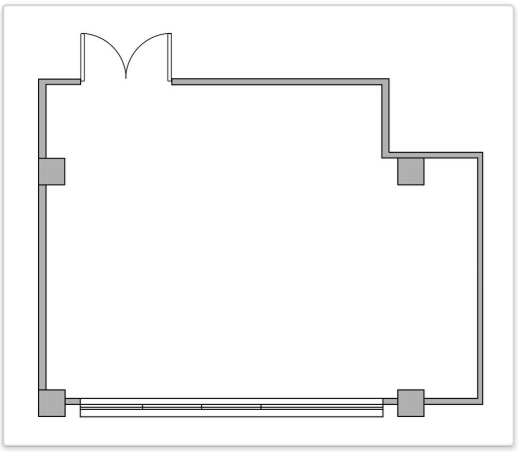
No pets allowed.
To proceed with the check-in, a deposit in cash or credit card is required.

Conference Facilities

NAME	SIZE (SQ M)	HEIGHT (M)	THEATRE PAX	CLASSROOM PAX	BANQUET PAX	COCKTAIL PAX	U-SHAPE PAX	DAYLIGHT	COMMENTS
Meeting room	53	4	60	30	40	55	30	✔	Located on ground floor.

Images

Images for guidance purposes



Meeting room

External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Bank		800 m		
Chemist		750 m		
Hospital		1,7 km		

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Bus stop		100 m		
Shopping centre		3 km		

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FOOD & BEVERAGES





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Food & Beverages

Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.	TERRACE
International restaurant	Florida				✔	✔	✔
	Breakfast	07.30-10.00h	Buffet	Varied buffet. Vegetarian and gluten-free options available. Included in Bed & Breakfast and half board meal plan.			
	Dinner	18.30-22.00h.	Buffet	Included in half board meal plan.			

Additional information

	RESERVATION REQUIRED	EXTRA CHARGE	COMMENTS
Opening and meal times are subject to change.			

Bars

TYPE	NAME	OPENING	COMMENTS	AIR COND.	TERRACE
Take away	Capital	07.00-24.00h.	With charge.	✔	✔
Poolside snack bar	Alligator	10.00-18.00h	With charge.		✔
	Snacks	11.00-17.30h			

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OUTDOOR AREAS



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Outdoor areas

Swimming pools

AVAILABLE	POOL TYPE	SIZE (SQ M)	HEATED IN WINTER	SWIM-UP BAR (+18 YEARS)	COMMENTS
✔	Outdoor pool	150			

Pool area

AVAILABLE	POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
✔	Sun terrace		
✔	Sun loungers		
✔	Parasols		
✔	Pool towels		

Garden

Size: 400 (sq m)

Beach

Name: Miami Beach
Length of beach: 23 km
Distance from hotel: 50 m approx.

Beach facilities

AVAILABLE	BEACH FACILITIES	PROVIDED BY HOTEL	LOCAL PROVIDER	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
✔	Sun loungers	✔		✔	✔	Per room are included up to 4 sun loungers in the facility fee.
✔	Parasols	✔		✔	✔	One parasol per room is included in the facility fee.
✔	Drinks service at the beach	✔		✔	✔	From 10.00-17.30h.
✔	Snack service at the beach	✔		✔	✔	From 11.30-17.30h.

Remarks

The beautiful white and fine-sandy beach stretches for over 23 km. On the beach: Up to 4 sun loungers and 1 parasol per room are included in the facility fee. The famous Ocean Drive boardwalk offers a wide assortment of cafés and bars. Several water sports available on the beach (all local providers).

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ACTIVITIES & ENTERTAINMENT



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Activities & Entertainment

Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	LOCAL PROVIDER	DISTANCE APPROX.	COMMENTS
✔	Gym (24 hours)	✔		✔			Included in the facility fee.
✔	Bicycle hire		✔		✔	25 m	
✔	Golf		✔		✔	1,4 km	
✔	Tennis		✔		✔	3 km	

Sports shoes are compulsory when using the gym.
Use of the gym is restricted to guests over 18 years old.
The RIU Group has no direct or indirect relationship with external services/local providers (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

Entertainment

AVAILABLE	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
✔	Live music	X	✔		

X = several times a week

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INFO FOR DISABLED GUESTS



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Info for disabled guests

Adapted rooms

Adapted rooms for wheelchair user available	✔
Room category	DBSM
Number of adapted rooms	5
Size of adapted rooms (sq m)	28
Location of adapted rooms (area/floor)	-

Adapted rooms - Door widths

Entrance	89 cm
Bedroom *(if there is an extra door)*	-
Living room *(if there is an extra door)*	-
Bathroom	85 cm
Balcony/Terrace	80 cm

Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✔
Step free shower or roll in shower (level entry with no raised lip or step)	✔

Shower seat	✔
Support/grab rails in shower	✔
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✔
Support/grab rails near WC	✔
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✔
Washbasin accessible with wheelchair	✔
Entry height of the shower (from floor)	0 cm
Entry height of the bathtub (from floor)	-
Height of the basin	89 cm
Height of the toilet	42 cm

General hotel facilities

Lift available	✔
Lift's door width	-
Lift's depth	-
Possibility to rent a wheelchair or mobility scooter	✗

Accessibility of public areas in the hotel

All public areas are accessible for wheelchair user by ramps or elevators.

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✔
Stairs - number of steps	6
Stairs with handrail	✔
Ladder - number of steps	-
Ramp available	✗
Ramp with handrail	✗
Pool lift available (on request)	✗
Accessible bathroom near the swimming pool (distance)	40 m

Additional facilities in hotel

Location of additional toilets for wheelchair user if available	Lobby.

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✔
Flat	✔
Hillside	✗
Paved sidewalks and streets	✔
Flat landscape	✔
Slightly rising or descending landscape	✔
Paved way to the beach promenade	✔
Paved way to the ocean at the beach	✗
Wheelchair access to the sea	✗

Facilities of non-adapted rooms

Specifications for Double standard room

Bathtub	✗
Shower	✔
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✗
Support/grab rails in the bathtub	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✗
Washbasin accessible for wheelchair	✗
Walk in shower (steps or raised lip)	✔
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	89 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	85 cm
Balcony/Terrace	80 cm
Number of standard rooms located on the ground floor	0

Please contact hotel if more detailed information is needed.

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ROOMS



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RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq m)	FRONT OCEAN VIEW (FRONT SEA VIEW)	PARTIAL OCEAN VIEW (PARTIAL SEA VIEW)	CITY VIEW	BATHROOM WITH SHOWER	BATHROOM AMENITIES	SPECIAL MAKE-UP MIRROR	HAIRDRYER	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	CEILING FAN	IN-ROOM SAFE	SMALL FRIDGE	COFFEE MAKER	IRON & IRONING BOARD	2 BEDS - SIZE: 135 x 200 cm	1 BED - SIZE: 200 x 200 cm	BALCONY/TERRACE	ADAPTED ROOM	COMMENTS
DBSN	Deluxe City View	28			✔	✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔					
DBMB	Deluxe Ocean Front	28	✔			✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔			
DBSK	Deluxe City View king bed	28			✔	✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔				
DBMK	Deluxe Ocean Front king bed	28	✔			✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			
DBLB	Deluxe Ocean View	28		✔		✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔		
DBLK	Deluxe Ocean View king bed	28		✔		✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		
DBSM	Deluxe Accessible	28				✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔				✔	

TOTAL: 284 ROOMS

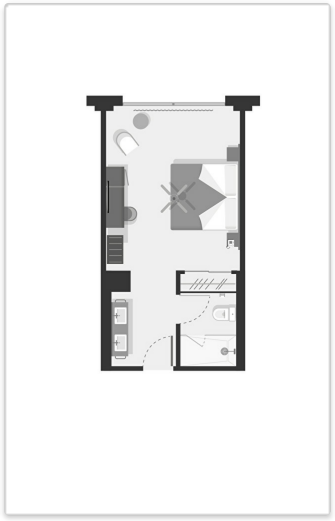
✔ Available, free of charge. ● Available, additional charge.

Plans

Images for guidance purposes



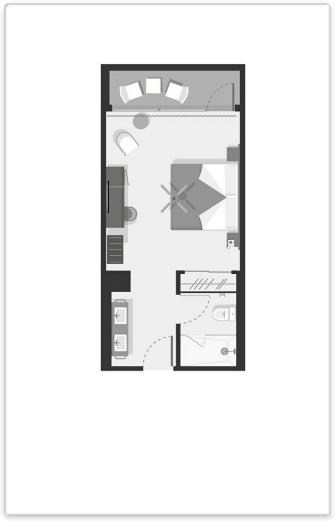
DBSN - Deluxe City View



DBSK - Deluxe City View king bed



DBMB_DBLB - Deluxe Ocean Front_Ocean View



DBMK - Deluxe Ocean Front king bed

Features

Current : 110V

Remarks

The use of Wifi and In-room safe are included in the facility fee. The facility fee includes also the water on arrival in the room.

There are some rooms with connecting door available (on request).

Extra charge per day for additional bed or cot.