RIU HOTELS & RESORTS

Hotel Fact Sheet

GENERAL INFORMATION



HOTEL RIU PLAZA MANHATTAN TIMES SQUARE

NUEVA YORK

145 West 47th Street · 10036 · New York · United States
Tel: +1 (212) 706-3170 · E-Mail: customerservice.plazamanhattan@riu.com
RIU Code: ZMH · Rumbo Code: 5802
GPS: Lat: 40.7602919 · Long: -73.983007

BED AND BREAKFAST · OVERNIGHT STAY

ROOMS	SMOKING POLICY	SEASON
656	Non-smoking environment	Open all year round

Location

City hotel	New York	
Airport	LaGuardia International Airport (LGA)	17 km approx.
Airport	Newark Liberty International Airport (EWR)	26 km approx.
Airport	John F. Kennedy International Airport (JFK)	27 km approx.

Building details

NO.	BUILDING	FLOORS INCL. GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building	48	6	656	

TOTAL: 656 ROOMS

Construction & Renovations

Built in: 2020/21

Riu hotel since: 2022

Environmental best practices

GROUP	MEASURE
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Waste	Separate waste collection: glass, paper, plastics
Water	Eco-Friendly towel change policy

Awards & Certifications

AWARDS & CERTIFICATIONS	YEAR	COMMENTS
HolidayCheck Award	2025	
TUI Quality Winner Award	2024	
TripAdvisor® Travellers' Choice	2023	
HolidayCheck Recommended	2023	
Booking Traveller Review Awards	2023	
Customer Excellence Awards by BA Holidays	2022	
TUI Top Quality	2022	

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FACILITIES



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Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✔	Bar/Restaurant	
✔	Grab & Go	
✔	Gym	
✔	Free WiFi throughout hotel (Included in the facility fee)	
✔	Internet access	Use of computers with Internet access and printer (included in the facility fee)

✔ Available ✗ Not available

Reception

Reception opening hours: 24 hours
Reception staff speak: English · Spanish
Local languages: English
Local currency: US Dollar

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Package receipt service		✔	Packages are held up to 3 days. Fee for holding packages is charged daily. Same day delivery and picking up is free of charge.
Laundry service	✔	✔	
Taxi ordering	✔		

Facility Fee

Our facility fee includes wifi, water on arrival in the room, gym access, use of computers with Internet access and printer and the luggage store (on arrival and departure days until 9.00 p.m., not overnight).

Means of payment

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Accepted credit cards: MasterCard · Visa · Diners · Amex

Additional Information

No pets allowed.
To proceed with the check-in, a deposit in cash or credit card is required.

External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Bank		650 m		
Chemist		900 m		
Hospital		2 km		
Bus stop		80 m		
Underground station	Subway 49 St.	300 m		
ATM		150 m		
Parking		10 m		Additional charge.

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FOOD & BEVERAGES



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Food & Beverages

Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.	TERRACE
Restaurant	Park Avenue				✔	✔	
	Breakfast	07.00-10.00h	Buffet	Varied buffet. Vegetarian and gluten-free options available. Included in Bed & Breakfast.			

Additional information

	RESERVATION REQUIRED	EXTRA CHARGE	COMMENTS
Opening and meal times are subject to change.			

Bars

TYPE	NAME	OPENING	COMMENTS	AIR COND.	TERRACE
Grab & Go	Capital	07.00-24.00h	With charge.	✔	
	Snacks & drinks				

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ACTIVITIES & ENTERTAINMENT



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Activities & Entertainment

Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	LOCAL PROVIDER	DISTANCE APPROX.	COMMENTS
✔	Gym (24 hours)	✔		✔			Included in the facility fee.

Sports shoes are compulsory when using the gym.
Use of the gym is restricted to guests over 18 years old.

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INFO FOR DISABLED GUESTS



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Info for disabled guests

Adapted rooms

Adapted rooms for wheelchair user available	✔
Room category	DLKM
Number of adapted rooms	21
Size of adapted rooms (sq m)	22
Location of adapted rooms (area/floor)	Different floors through the building.

Adapted rooms - Door widths

Entrance	84 cm
Bedroom *(if there is an extra door)*	-
Living room *(if there is an extra door)*	-
Bathroom	82 cm
Balcony/Terrace	-

Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✔
Step free shower or roll in shower (level entry with no raised lip or step)	✔

Shower seat	✗	On request.
Support/grab rails in shower	✔	
Support/grab rails in bathtub	✗	
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✗	
Support/grab rails near WC	✔	
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✗	
Washbasin accessible with wheelchair	✔	
Entry height of the shower (from floor)	0 cm	
Entry height of the bathtub (from floor)	-	
Height of the basin	86 cm	
Height of the toilet	44 cm	

General hotel facilities

Lift available	✔
Lift's door width	99 cm
Lift's depth	146 cm
Possibility to rent a wheelchair or mobility scooter	✗

Accessibility of public areas in the hotel

All public areas are accessible for wheelchair user by ramps or elevators.

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✗
Stairs - number of steps	-
Stairs with handrail	✗
Ladder - number of steps	-
Ramp available	✗
Ramp with handrail	✗
Pool lift available (on request)	✗
Accessible bathroom near the swimming pool (distance)	-

Additional facilities in hotel

Location of additional toilets for wheelchair user if available	Cellar and guest shower

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✔
Flat	✔
Hillside	✗
Paved sidewalks and streets	✔
Flat landscape	✔
Slightly rising or descending landscape	✗
Paved way to the beach promenade	✗
Paved way to the ocean at the beach	✗
Wheelchair access to the sea	✗

Facilities of non-adapted rooms

Specifications for Double standard room

Bathtub	✗
Shower	✔
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✗
Support/grab rails in the bathtub	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✗
Washbasin accessible for wheelchair	✗
Walk in shower (steps or raised lip)	✔
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	84 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	88 cm
Bathroom	81 cm
Balcony/Terrace	-
Number of standard rooms located on the ground floor	0

Please contact hotel if more detailed information is needed.

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ROOMS



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RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq m)	CITY VIEW	BATHROOM WITH SHOWER	BATHROOM WITH BATHTUB & SEP. SHOWER	DOUBLE WASHBASIN	BATHROOM AMENITIES	SPECIAL MAKE-UP MIRROR	HAIRDRYER	BATHROBE	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL HEATING (depending on season)	CENTRAL AIR CONDITIONING (depending on season)	IN-ROOM SAFE	SMALL FRIDGE	IRON & IRONING BOARD	1 BEDROOM	INTEGRATED LOUNGE	2 BEDS - SIZE: 150 x 200 cm	1 BED - SIZE: 180 x 200 cm	SOFA BED	ADAPTED ROOM	COMMENTS
DLK	Deluxe King room	18		✔			✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔			✔			
DFK	Deluxe Family King room	20		✔			✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔			✔	✔		
DLT	Deluxe 2 Queen beds room	21		✔			✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔		✔				
DSKV	Deluxe Superior King	18	✔	✔			✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔			✔			
DFT	Deluxe Family 2 Queen beds room	25		✔			✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔		✔		✔		
DLKM	Deluxe Accesible room	24		✔			✔	✔	✔		●	✔	✔	✔	✔	✔	✔	✔	✔			✔		✔	
SUK	Junior suite	38			✔	✔	✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔		Located on the last floor.
SPR	Senior suite	40		✔		✔	✔	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔		Located on the last floor.

TOTAL: 656 ROOMS

✔ Available, free of charge. ● Available, additional charge.

Plans

Images for guidance purposes



DLK - Deluxe King room



DLT - Deluxe 2 Queen beds



DFK - Deluxe Family King room



DFT - Deluxe Family 2 Queen beds



SUK - Junior suite



SPR - Senior suite

Features

Current : 110V

Remarks

WiFi in rooms included in facility fee.

Room type DFK and DFT: size of the sofa bed 100x190 cm

There are rooms with connecting door available.

No extra beds in rooms available.