RIU HOTELS & RESORTS

Hotel Fact Sheet
GENERAL INFORMATION



HOTEL RIU PLAZA LONDON VICTORIA

LONDRES

1 Neathouse Place · SW1V 1LH · London · United Kingdom
Tel: +44 203 398 1910 · E-Mail: reception.plazalondonvictoria@riu.com
RIU Code: ZLV · Rumbo Code: 1601
GPS: Lat: 51.4948285 · Long: -0.141988

BED AND BREAKFAST

ROOMS	SMOKING POLICY	SEASON
435	Non-smoking environment	Open all year round

Location

City hotel	London	
Airport	London-Heathrow	24 km approx.
Airport	London-Gatwick	44 km approx.

General info

The first Riu Plaza hotel in London has opened in July 2023. It is located right in the heart of London, at short distance to Victoria Station, Westminster Cathedral, Buckingham Palace and other places of interest.

Building details

NO.	BUILDING	FLOORS INCL. GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building	12	4	435	

TOTAL: 435 ROOMS

Construction & Renovations

Built in: -
Riu hotel since: 2023
Last complete refurbishment: 2021/23

Remarks

A former office building in a premium area of London has been fully refurbished to house RIU's first Plaza hotel in the UK.

Environmental best practices

GROUP	MEASURE
Communication	Environmental training for staff
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Water	Eco-Friendly towel change policy
Water	Hot-cold mixer tap

Awards & Certifications

AWARDS & CERTIFICATIONS	YEAR	COMMENTS
HolidayCheck Award	2025	

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Hotel Fact Sheet
FACILITIES



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Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✔	Restaurant	
✔	Bar	
✔	Free WiFi throughout hotel	
✔	Gym	
✔	Meeting spaces	External meeting facilities at neighbour building Spaces Victoria , 25 Wilton Road. 1 min walking distance from hotel. Extra charge.
✔	Hotel parking exclusively to less-mobile, additional charge	Underground. Limited places. Non-reservable.

✔ Available ✗ Not available

Reception

Reception opening hours: 24 hours
Reception staff speak: English
Local languages: English
Local currency: British Pound

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Laundry service		✔	
Taxi ordering	✔		

Accepted credit cards: MasterCard · Amex · Visa · Diners

Additional Information

No pets allowed.

Conference Facilities

NAME	SIZE (SQ M)	HEIGHT (M)	THEATRE PAX	CLASSROOM PAX	BANQUET PAX	COCKTAIL PAX	U-SHAPE PAX	DAYLIGHT	COMMENTS
Meeting room 09	52	-	-	-	-	-	16		Located on 6th floor. Boardroom setup.
Meeting room 10	42	-	-	-	-	-	14		Located on 6th floor. Boardroom setup.
Meeting room 11	14	-	-	-	-	-	6		Located on 6th floor. Boardroom setup.
Meeting room 12	8	-	-	-	-	-	4		Located on 6th floor. Boardroom setup.
Meeting room 13	8	-	-	-	-	-	4		Located on 6th floor. Boardroom setup.
Event Space	86	-	-	-	-	40	-	✔	Located on ground floor.

Remarks

These facilities, located 20 meters from the hotel, are independent from RIU and managed by an external provider.

For additional information regarding facilities, bookings and fees please contact directly with Spaces/Regus at stuart.young@iwgplc.com or Riu Plaza London Victoria's Sales Department: sales.london@riu.com

https://www.spacesworks.com/london/victoria/
Tel: +44 800 279 7132 / Bookings: +44 800 756 2911

The aforementioned information may be subject to change at any time without notice by the provider.

External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Underground station	Victoria Station	150 m		
Train station	Victoria Station	150 m		
Bank		350 m		
Chemist		350 m		

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FOOD & BEVERAGES



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Food & Beverages

Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.	TERRACE
Restaurant					✔	✔	
	Breakfast	07.00-10.30h	Buffet	Varied buffet. Vegetarian and gluten-free options available.			
	Dinner	17.30-21.30h	à la carte	With charge.			

Additional information

	RESERVATION REQUIRED	EXTRA CHARGE	COMMENTS
Opening and meal times are subject to change.			

Bars

TYPE	NAME	OPENING	COMMENTS	AIR COND.	TERRACE
Lobby bar		Sun-Mon 11.00-00.00h Fri-Sat 11.00-01.00h	After 11.00 p.m. for hotel guests only.	✔	

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Hotel Fact Sheet
ACTIVITIES & ENTERTAINMENT



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Activities & Entertainment

Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	LOCAL PROVIDER	DISTANCE APPROX.	COMMENTS
✔	Gym (24 hours)	✔		✔			

Sports shoes are compulsory when using the gym.
Use of the gym is restricted to guests over 18 years old.

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INFO FOR DISABLED GUESTS

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Info for disabled guests

Adapted rooms

Adapted rooms for wheelchair user available	✔
Room category	DLKM DLTM
Number of adapted rooms	6
Size of adapted rooms (sq m)	27
Location of adapted rooms (area/floor)	On the first and third floor.

Adapted rooms - Door widths

Entrance	92 cm
Bedroom *(if there is an extra door)*	-
Living room *(if there is an extra door)*	-
Bathroom	92 cm
Balcony/Terrace	-

Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✔
Step free shower or roll in shower (level entry with no raised lip or step)	✔
Shower seat	✔
Support/grab rails in shower	✔
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✔
Support/grab rails near WC	✔
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✔
Washbasin accessible with wheelchair	✔
Entry height of the shower (from floor)	0 cm
Entry height of the bathtub (from floor)	-
Height of the basin	70 cm
Height of the toilet	48 cm

General hotel facilities

Lift available	✔
Lift's door width	90 cm
Lift's depth	140 cm
Possibility to rent a wheelchair or mobility scooter	✗

Accessibility of public areas in the hotel

All public areas are accessible for wheelchair user by ramps or elevators.

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✗
Stairs - number of steps	-
Stairs with handrail	✗
Ladder - number of steps	-
Ramp available	✗
Ramp with handrail	✗
Pool lift available (on request)	✗
Accessible bathroom near the swimming pool (distance)	-

Additional facilities in hotel

Location of additional toilets for wheelchair user if available	Lobby and basement

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✔
Flat	✔
Hillside	✔
Paved sidewalks and streets	✔
Flat landscape	✔
Slightly rising or descending landscape	✔
Paved way to the beach promenade	✗
Paved way to the ocean at the beach	✗
Wheelchair access to the sea	✗

Facilities of non-adapted rooms

Specifications for Double standard room

Bathtub	✗	
Shower	✔	
Roll in shower/shower accessible for wheelchair	✗	
Shower seat	✗	
Support/grab rails in the shower	✔	
Support/grab rails in the bathtub	✗	
Support/grab rails near WC	✗	
Enough wheelchair turning room/floor space next to the WC	✗	
Washbasin accessible for wheelchair	✗	
Walk in shower (steps or raised lip)	✔	
Step free shower (level entry with no raised lip or step)	✗	
Door widths - Entrance	85 cm	
Bedroom (if there is an extra door)	-	
Living room (if there is an extra door)	-	
Bathroom	72 cm	
Balcony/Terrace	-	
Number of standard rooms located on the ground floor	24	Rooms located on the first floor.

Please contact hotel if more detailed information is needed.

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ROOMS



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RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq.m)	CITY VIEW	BATHROOM WITH SHOWER	BATHROOM WITH BATHTUB & SEP. SHOWER	DOUBLE WASHBASIN	BATHROOM AMENITIES	SPECIAL MAKE-UP MIRROR	HAIRDRYER	BATHROBE	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL HEATING (depending on season)	CENTRAL AIR CONDITIONING (depending on season)	IN-ROOM SAFE	SMALL FRIDGE	ELECTRIC KETTLE	IRON & IRONING BOARD	1 BEDROOM	INTEGRATED LOUNGE	SEPARATE LOUNGE	2 BEDS - SIZE: 110 x 200 cm	1 BED - SIZE: 180 x 200 cm	1 BED - SIZE: 150 x 200 cm	SOFA BED	ADAPTED ROOM	COMMENTS
DLK	Deluxe King	22		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔				✔					
DLT	Deluxe Twin	22		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			✔						
DFT	Deluxe Family Triple	25		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			✔		✔			1 bed 180x200 cm or 2 beds 110x200 cm.
DLKV	Deluxe King with Views	22	✔	✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔				✔					
DLQ	Deluxe Queen	18		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔					✔				Some rooms with sofa bed.
DFNW	Deluxe Family without window	30		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔					✔			Bed sizes vary.
DLNW	Deluxe without window	18		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔									Bed sizes vary.
DFK	Deluxe Family Quadruple	30		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			✔		✔			1 bed 180x200 cm or 2 beds 110x200 cm.

RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq m)	CITY VIEW	BATHROOM WITH SHOWER	BATHROOM WITH BATHTUB & SEP. SHOWER	DOUBLE WASHBASIN	BATHROOM AMENITIES	SPECIAL MAKE-UP MIRROR	HAIRDRYER	BATHROBE	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL HEATING (depending on season)	CENTRAL AIR CONDITIONING (depending on season)	IN-ROOM SAFE	SMALL FRIDGE	ELECTRIC KETTLE	IRON & IRONING BOARD	1 BEDROOM	INTEGRATED LOUNGE	SEPARATE LOUNGE	2 BEDS - SIZE: 110 x 200 cm	1 BED - SIZE: 180 x 200 cm	1 BED - SIZE: 150 x 200 cm	SOFA BED	ADAPTED ROOM	COMMENTS
SJKF	Family Junior Suite King	35		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			✔		✔		
DFB	Deluxe Full Bed	15		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔								1 bed 135x200 cm.
DLKM	Adapted Deluxe King	27		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔			✔			✔	
DLTM	Adapted Deluxe Twin	38		✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔				✔	
SPR	Presidential Suite	65	✔		✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		

TOTAL: 435 ROOMS

✔ Available, free of charge. ● Available, additional charge.

Features

Current: 230V
USB power outlet
Room service (additional charge) - External service.